

Use this form to record important information about your taxicab ride.

Cab Company's Full Name:

Cab Phone Number, or Location Cab Hailed:

Cab ID Number:_____

Cab Color:_____

License Plate:_____

Driver Permit Number:_____

Name/Description of Driver/Other Info:

Get a Receipt!

Please direct quality of service comments, or concerns directly to the taxicab company.

*If you do not receive a satisfactory response, contact **OCTAP** at (949) 654-8294.*

Taxicab Ride Tips

- Get the full name of the taxicab company - not just "yellow cab."
- Write down the taxicab company's telephone number and keep it.
- Ask the taxicab company if their drivers and vehicles are OCTAP permitted.
- Ask how long before the cab will arrive, and get the cab number, or driver's name.
- **When the cab arrives, ask to see their OCTAP Driver's Permit and the OCTAP vehicle permit; and ensure both permits are current. The driver permit must be posted in plainview, at all times, inside the taxicab.**
- Request that the driver turn the meter on; even if he quotes you a flat rate. You should never pay more than the metered (authorized) amount.
- Ask for a receipt showing the amount paid, the driver, the vehicle fleet number and the taxicab company name.